



County of Santa Cruz  
**Provider Contact Numbers and Websites**  
**2024 Benefit Plans**

**Personnel Department**  
**Employee Benefits Unit**  
**701 Ocean Street, Room 510**  
**Santa Cruz, CA 95060**

**E-mail:** [benefits.questions@santacruzcountyca.gov](mailto:benefits.questions@santacruzcountyca.gov)  
**Benefits Hotline:** (831) 454-2241  
**Fax:** (831) 454-2245  
**Website:** <http://www.santacruzcountyca.gov/benefits>

<b>Anthem HMO Select</b>	(855) 839-4524	Group # <b>HNB050GS</b> – Select
<b>Anthem HMO Traditional</b>	<a href="http://www.anthem.com/ca/calpers">www.anthem.com/ca/calpers</a>	Group # <b>HTB050GT</b> – Traditional
<b>Blue Shield Access+ HMO</b>	(800) 334-5847	Group # <b>W005141I</b> – Access+
<b>Blue Shield Trio HMO</b>	<a href="http://www.blueshieldca.com/calpers">www.blueshieldca.com/calpers</a>	Group # <b>W005141I</b> – Trio
<b>UnitedHealthcare HMO</b>	(888) 867-5581 <a href="http://www.whyuhc.com/calpers">www.whyuhc.com/calpers</a>	Group # <b>682301</b> –SignatureValue Alliance Group# <b>682335</b> –SignatureValue Harmony
<b>Kaiser HMO</b>	(800) 464-4000 <a href="http://www.kaiserpermanente.org">www.kaiserpermanente.org</a>	Group # <b>3</b> – State of California CalPERS member
<b>PERS Platinum PPO</b>	(877) 737-7776	Group # <b>BB250G</b> – Platinum
<b>PERS Gold PPO</b>	<a href="http://www.anthem.com/ca/calpers">www.anthem.com/ca/calpers</a>	Group # <b>DB250G</b> – Gold Administered by Anthem Blue Cross
<b>PORAC PPO</b>	(800) 288-6928 <a href="http://www.porac.org">www.porac.org</a>	Group # <b>1875JC</b> Administered by Anthem Blue Cross; available only to employees (and their families) who are due-paying members of PORAC Assoc.

For names of Physicians accepting new patients and other provider related information, contact the appropriate medical group at the number or website listed below:

Palo Alto Medical Foundation (831) 423-4111 [www.pamf.org](http://www.pamf.org)

Kaiser Permanente (800) 464-4000 [www.kaiserpermanente.org](http://www.kaiserpermanente.org)

Dignity Health Medical Network (831) 465-7800 [www.dignityhealth.org](http://www.dignityhealth.org)

<b>Delta Dental of California (PPO)</b>	(888) 335-8227 <a href="http://www.deltadentalins.com">www.deltadentalins.com</a>	Group # <b>07638-00011</b> - Basic Group # <b>07638-00015</b> - Buy-Up Option
<b>Cigna Dental (HMO)</b>	Pre-Enrollment: (800) 564-7642 <a href="http://www.cigna.com">www.cigna.com</a> Post-Enrollment: (800) 244-6224 <a href="http://www.mycigna.com">www.mycigna.com</a>	Group # <b>334901</b>
<b>Vision Service Plan (VSP)</b>	(800) 877-7195 <a href="http://www.vsp.com">www.vsp.com</a>	Group # <b>12137687-0468</b>
<b>Concern (EAP)</b> Employee Assistance Program	(800) 344-4222 <a href="https://employees.concernhealth.com">https://employees.concernhealth.com</a>	Enter company code: <b>santacruz</b>
<b>CalPERS</b> Retirement & Health Benefits	(888) 225-7377 <a href="http://www.calpers.ca.gov">www.calpers.ca.gov</a>	The County of Santa Cruz DOES NOT participate in the Online Health Enrollment Self-Service functionality via myCalPERS. Be sure to submit all paperwork directly to the Benefits Team for processing.
<b>Inspira (FSA)</b> Flexible Spending Account Program	(844) 729-3539 Fax: (855) 703-5305 <a href="https://inspirafinancial.com">https://inspirafinancial.com</a>	Group # <b>120468</b>
<b>The Hartford</b> Supplemental Life Insurance	(800) 331-7234 <a href="https://www.thehartford.com/">https://www.thehartford.com/</a>	Group # <b>677791</b>
<b>MissionSquare</b> Deferred Compensation 457 Plan	(800) 669-7400 <a href="http://www.missionsq.org/santacruzca">www.missionsq.org/santacruzca</a>	Plan # <b>305886</b> Plan Name: County of Santa Cruz
<b>PRESCRIPTIONS</b>		
<b>Optum RX</b> – for all Health Plans (except Blue Shield and Kaiser)	(855) 505-8110 <a href="http://www.optumrx.com/calpers">www.optumrx.com/calpers</a>	
<b>Blue Shield CA Pharmacy Benefits</b> – Blue Shield Access+ and Blue Shield Trio	(800) 334-5847 <a href="https://myoptions.blueshieldca.com/calpers/pharmacy/index">https://myoptions.blueshieldca.com/calpers/pharmacy/index</a>	Mail service delivery managed by CVS Caremark